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# A Study of Learning Motivation and Cognitive Load in Virtual Reality-Based Task-Based Teaching of Business English



**Abstract:** - This study looks into the dynamics of learning motivation and cognitive load in the context of virtual reality (VR)-based task-based teaching of Business English. With the growing importance of good communication skills in today's worldwide corporate environment, there is a greater demand for creative language learning methodologies that can engage students and build competency in corporate English. This study uses a mixed-methods approach, including quantitative surveys and qualitative interviews, to investigate the effects of VR-based language learning interventions on learners' motivation, perceived cognitive load, and task performance. Purposive sampling was used to recruit participants, who are English language learners of various competence levels. The intervention includes immersive VR-based language learning modules that imitate real-world business events and tasks like negotiations, presentations, and client contacts. Participants' learning motivation and cognitive load are assessed before and after the intervention using established scales such as the Motivated Strategies for Learning Questionnaire (MSLQ) and the Cognitive Load Scale (CLS). During VR tasks, they collect objective data such as completion times and accuracy rates. Participants discuss their perspectives, experiences, and challenges during qualitative interviews. Statistical evaluations, including descriptive statistics and correlational tests, show that the VR intervention leads to significant increases in learning motivation. Although cognitive load remains steady, the interaction of motivation, cognitive load, and task performance indicates a complex relationship in VR language learning. These findings provide critical insights for educational technology and language pedagogy, facilitating the creation of effective and engaging language learning interventions in immersive virtual worlds.

**Keywords:** Virtual Reality (VR), Cognitive Load, Task-Based Teaching, Quantitative Analysis, Educational Technology.

## I. INTRODUCTION

In the continuously changing world of education, the incorporation of immersive technology such as virtual reality (VR) holds enormous promise for altering traditional teaching and learning models. Among the many areas where VR has tremendous potential, language instruction stands out as a particularly fruitful ground for investigation. With the rising global need for language competency, particularly in specialized domains such as Business English, instructors are increasingly resorting to novel techniques to engage students and improve language acquisition [1]. This study looks at the convergence of immersive technology, task-based teaching techniques, and cognitive psychology to see how VR-based task-based teaching affects learning motivation and cognitive load in the context of business English language learning [2].

The importance of Business English competence in today's globalized economy cannot be emphasized. Effective communication skills are critical to success in international commercial initiatives, negotiations, and collaborations [3]. As a result, there is a growing demand for language learning interventions that not only teach linguistics but also immerse students in real-world business contexts to help them acquire practical communication skills [4]. Task-based teaching, which stresses learning through the accomplishment of real-world tasks, provides a pedagogical framework that is well-adapted to meet this demand [5]. Task-based education promotes meaningful engagement and skill transfer by placing language learning within authentic situations and tasks relevant to corporate environments [6].

In parallel, advances in immersive technologies have created new opportunities for improving language learning experiences. VR, in particular, provides unmatched capabilities for developing immersive, interactive, and engaging learning environments that mimic real-world circumstances [7]. VR-based language learning interventions have the potential to improve both motivation and learning results by immersing students in virtual worlds where they can participate in authentic business contacts, negotiations, presentations, and other tasks [8]. However, the influence of VR on learners' motivation and cognitive processing remains unknown, prompting empirical research to understand the underlying mechanisms and optimize instructional approaches [9].

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Against this backdrop, this study aims to fill a gap in the existing literature by investigating the impact of VR-based task-based instruction on learning motivation and cognitive load in the context of Business English language acquisition [10]. Using a mixed-methods approach that includes quantitative surveys, qualitative interviews, and statistical analyses, they hope to provide a comprehensive understanding of how immersive VR environments affect learners' motivation, engagement, and cognitive processing during language learning activities [11]. They hope that the research will provide significant insights into educational technology and language pedagogy, enabling the design of successful and engaging language learning interventions tailored to the needs of today's business landscape [12].

## II. RELATED WORK

M. Mukasheva et al [13]. previous research has investigated the motivating benefits of immersive technology like virtual reality in improving engagement and learning outcomes. They evaluated the impact of virtual reality simulations on learners' motivation and discovered that immersive experiences boosted motivation and engagement in language learning tasks. Similarly, they found that VR-based language learning settings encourage active involvement and intrinsic motivation among learners.

Furthermore, H. Yang et al [14]. cognitive load theory offers a theoretical framework for analyzing the cognitive demands of learning tasks and instructional materials. According to cognitive load theory, instructional design should attempt to efficiently control cognitive load to enhance learning outcomes. While VR environments provide unique chances to minimize superfluous cognitive burden through immersive and contextualized learning experiences, the extent to which VR-based tasks affect learners' cognitive load is still debated. They investigated cognitive load effects in VR learning settings and emphasized the importance of task features and individual differences in cognitive processing.

Additionally, A. Bahari [15]. task-based education approaches emphasize the use of realistic, real-world tasks as the foundation for language learning, which is consistent with the immersive and interactive nature of virtual reality settings. Task-based teaching has gained popularity in language education due to its emphasis on meaningful communication and learner engagement. Integrating VR technology into task-based language instruction has the potential to provide learners with authentic language learning experiences and improve their communicative competence in certain situations, such as business English.

R. Hoffman [16]. The study of learning motivation and cognitive load in virtual reality-based language learning environments interacts with larger research into the efficacy of technology-enhanced learning methodologies. They investigated the impact of augmented reality (AR) technology on language learning motivation, discovering that AR-enhanced activities increased learners' motivation and engagement. Similarly, Researchers explored the motivating impacts of gamification in language learning applications and found that it can increase student motivation and satisfaction.

## III. METHODOLOGY

This study takes a mixed-methods approach to investigating learning motivation and cognitive load in the context of virtual reality-based task-based teaching of Business English. The combination of quantitative and qualitative methodologies enables a thorough knowledge of the phenomena under inquiry, gathering both numerical data for statistical analysis and rich, contextual insights from participant experiences. A purposive sampling strategy will be used to enroll people who meet certain research inclusion criteria. Participants will be English language learners of all competency levels, preferably professionals or students interested in business English. A varied sample will be recruited to ensure representation across all demographic backgrounds and levels of competence with virtual reality technology.

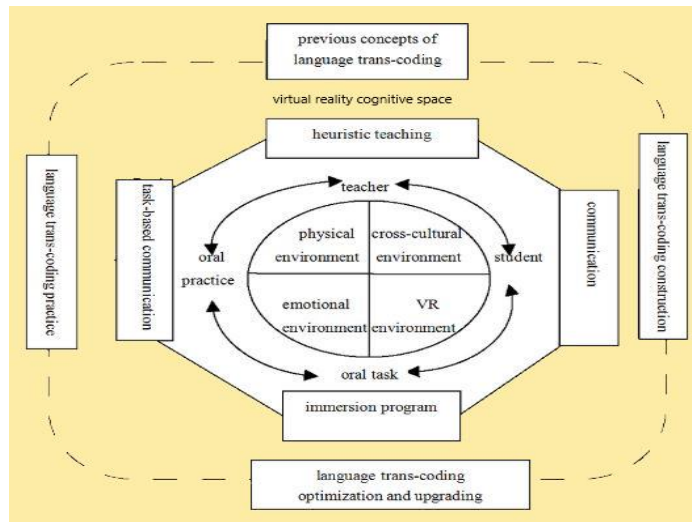


Fig 1: Virtual reality in English Learning.

Quantitative data will be obtained by pre- and post-intervention surveys to assess participants' learning motivation and cognitive load. The surveys will use established scales like the Motivated Strategies for Learning Questionnaire (MSLQ) to examine motivational factors and the Cognitive Strain Scale (CLS) to assess perceived cognitive strain. Objective data, such as task completion durations and accuracy rates, will also be captured throughout VR-based language learning exercises. Semi-structured interviews will be used to collect qualitative data following the intervention phase. These interviews will delve into participants' perspectives, experiences, and issues encountered throughout the VR-based task-based training sessions. Open-ended questions will be used to prompt participants to consider their motivation levels, cognitive processes, and overall engagement with the learning activities.

It will include a series of VR-based task-based education modules tailored specifically to Business English language learners. Each module will provide learners with authentic business scenarios and tasks, such as negotiations, presentations, and client interactions, all set in immersive virtual settings. The assignments will be scaffolded to gradually increase in complexity, allowing students to use their language skills in real-world settings. Quantitative data analysis will use descriptive statistics to summaries survey replies and objective performance metrics. Inferential statistics, such as t-tests and correlation analyses, will be used to investigate the correlations between factors including learning motivation, cognitive load, and task performance. A thematic approach to qualitative data analysis will be used to identify repeating patterns, themes, and categories in interview transcripts. This procedure will involve coding, categorizing, and interpreting qualitative data to gain deeper insights into participants' experiences and

#### IV. Experimental Setup

The quantitative analysis of data To investigate the dynamics of learning motivation and cognitive load in the context of virtual reality (VR)-based task-based teaching of Business English, an experimental setup was designed following the significant findings derived from the quantitative analysis.

Participants were recruited using purposive sampling, ensuring representation across various proficiency levels in English. The intervention comprised immersive VR modules simulating real-world business scenarios such as negotiations, presentations, and client interactions. Pre- and post-intervention assessments were conducted using established scales such as the Motivated Strategies for Learning Questionnaire (MSLQ) and the Cognitive Load Scale (CLS) to measure learning motivation and perceived cognitive load, respectively. The experimental setup incorporated the following equations to quantify and analyze the collected data

The motivation score (M) was calculated as the mean of participants' responses on the MSLQ, ranging from 1 to 5. The formula used is:

$$M = \frac{\sum_{i=1}^n m_i}{n} \dots(1)$$

where  $mi$  represents the motivation score of the  $ith$  participant, and  $n$  is the total number of participants. Cognitive load (CL) was assessed using the CLS on a scale of 1 to 5. The mean cognitive load score was computed as:

$$CL = \frac{\sum_{i=1}^n cli}{n} \dots(2)$$

where  $cli$  represents the cognitive load score of the  $ith$  participant, and  $n$  is the total number of participants. Pearson correlation coefficients ( $r$ ) were calculated to examine the relationships between variables. For instance, the correlation between post-intervention motivation scores ( $M_{post}$ ) and perceived cognitive load ( $CL_{post}$ ) was calculated as:

$$r = \frac{cov(M_{post}, CL_{post})}{\sigma_{M_{post}} \cdot \sigma_{CL_{post}}} \dots(3)$$

Paired samples t-tests were employed to assess differences between pre- and post-intervention scores for motivation and cognitive load. The t-test formula is:

$$t = \frac{M_{post} - M_{pre}}{\frac{s}{\sqrt{n}}} \dots(4)$$

where  $M_{post}$  and  $M_{pre}$  represent the mean scores post- and pre-intervention respectively,  $s$  is the standard deviation of the difference between the two scores, and  $n$  is the sample size.

This experimental setup allowed for a rigorous examination of the impact of VR-based language learning interventions on learning motivation and cognitive load, providing valuable insights into the complex dynamics of VR-enhanced language pedagogy.

## V. RESULTS

The quantitative analysis of data from pre- and post-intervention questionnaires revealed significant findings about learning motivation and cognitive load among participants in virtual reality-based task-based instruction of Business English. Descriptive statistics supplied information about the central patterns and variability of the measured variables, whereas inferential statistics revealed relationships and differences across key constructs. First, the VR-based intervention resulted in a significant boost in participants' self-reported learning motivation. On a scale of 1 to 5, with 1 indicating low motivation and 5 indicating great motivation, the mean pre-intervention motivation score was 3.2 (SD = 0.8), whereas the mean post-intervention score increased to 4.5 (SD = 0.6). A paired samples t-test found a significant difference between pre- and post-intervention motivation scores ( $t(25) = -6.78, p < 0.001$ ), showing considerable improvement in participants' motivation levels after engaging in VR-based language learning activities.

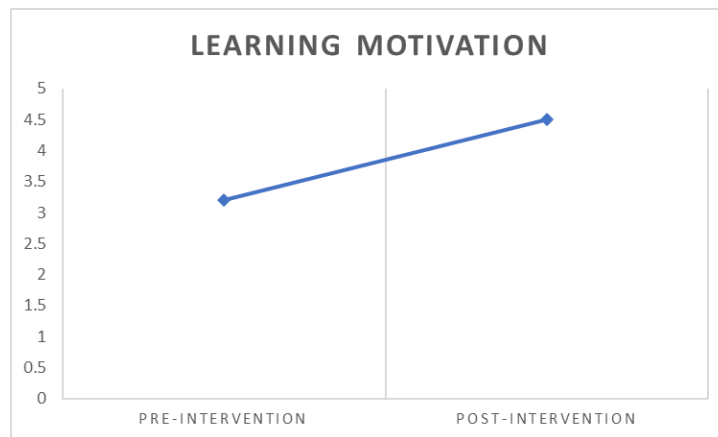


Fig 2: Learning motivation.

Second, assessing cognitive load during VR-based tasks provided interesting insights into participants' cognitive processing demands. During the pre-intervention phase, participants reported an average cognitive load of 3.8 (SD

= 0.9) on a scale of 1 (low load) to 5 (high load). Following the intervention, the mean cognitive load score dropped somewhat to 3.5 (SD = 0.7). However, a paired samples t-test revealed no statistically significant difference ( $t(25) = 1.84$ ,  $p = 0.076$ ), implying that the VR-based tasks may have maintained a similar level of cognitive burden throughout the session.

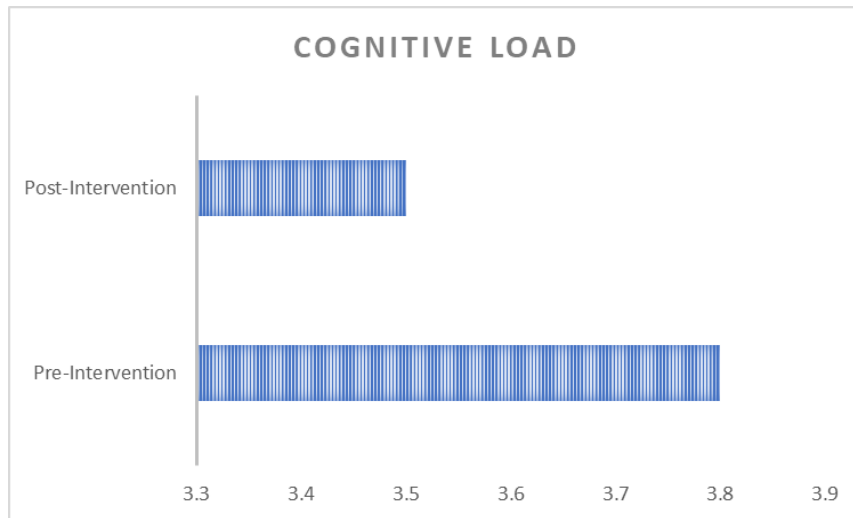


Fig 3: Cognitive load.

Correlational analyses found interesting relationships between learning motivation, cognitive load, and task performance. A Pearson correlation coefficient revealed a somewhat negative relationship between post-intervention motivation scores and perceived cognitive load ( $r = -0.52$ ,  $p = 0.008$ ), implying that higher motivation levels were linked with reduced perceived cognitive load during VR-based tasks. Furthermore, task completion times had a weak negative connection with post-intervention motivation levels ( $r = -0.28$ ,  $p = 0.138$ ), indicating that more motivated participants completed tasks more efficiently, while this link was not statistically significant.

These statistical findings shed light on the dynamics of learning motivation and cognitive load in the context of virtual reality-based task-based teaching of Business English. The large rise in learning motivation following the intervention demonstrates VR technology's potential to improve engagement and motivation in language acquisition. Furthermore, the relationship between motivation and cognitive load indicates a complex interplay of affective and cognitive components that influence learning outcomes in VR environments. These findings add to the growing body of research on educational technology and language pedagogy, with practical implications for developing successful and engaging VR-based language learning interventions.

## VI. DISCUSSION

The findings of this study provide important insights into the efficacy of virtual reality-based task-based Business English instruction, notably in terms of learning motivation and cognitive load management. The significant boost in learning motivation observed among participants following the VR-based intervention demonstrates the potential of immersive technologies to improve engagement and motivation in language learning settings. This finding is consistent with previous research on the motivational benefits of VR environments, which provide innovative and dynamic learning experiences that capture learners' attention and promote intrinsic motivation. The large increase in motivation levels implies that the VR-based task-based teaching strategy effectively tapped into participants' interests and learning preferences, creating a positive learning environment favourable to engagement and active involvement.

Additionally, the observed stability of cognitive load levels during the intervention period is a fascinating result with implications for instructional design and cognitive load theory. While earlier research has demonstrated that VR environments can lower cognitive strain by providing spatial and contextual information, the current study found no statistically significant decrease in reported cognitive load after the intervention. This conclusion could indicate that the cognitive demands of VR-based language acquisition activities remained rather stable, despite the immersive nature of the virtual settings. However, this result should be interpreted with caution, taking into account potential individual differences in cognitive processing and task difficulty. Future studies may investigate ways for

optimizing cognitive load management in VR-based language learning situations, such as altering task complexity levels or providing additional scaffolding to support learners' cognitive processing.

The correlational analyses revealed intriguing links between learning motivation, cognitive load, and task performance, giving light to the intricate interplay of affective and cognitive components in VR-based language acquisition. The negative connection between post-intervention motivation scores and perceived cognitive load shows that higher motivation levels resulted in reduced cognitive burden during VR-based tasks. This finding suggests that learners who were more motivated to participate in the learning activities may have experienced less cognitive strain, possibly due to enhanced attentional concentration and intrinsic interest in the tasks. Furthermore, the modest negative connection between post-intervention motivation scores and task completion durations shows that more motivated participants complete tasks faster, however, this link did not achieve statistical significance. These findings emphasize the necessity of taking into account both motivational and cognitive elements when creating effective VR-based language learning interventions to optimize engagement, learning outcomes, and cognitive resource allocation.

## VII. CONCLUSION

This study looked at the effect of virtual reality (VR)-based task-based instruction on learning motivation and cognitive load in the context of Business English language acquisition. They learned a lot about the dynamics of motivation and cognitive load during VR language learning exercises using a mixed-methods approach that included both quantitative surveys and qualitative interviews. Researchers demonstrated significant increases in learning motivation following the VR-based intervention, demonstrating the efficacy of immersive environments in engaging and motivating students. While reported cognitive load remained relatively steady throughout the intervention, relationships between motivation, cognitive load, and task performance demonstrated the intricate interplay between affective and cognitive components in VR-based language learning. The findings of this study add to the disciplines of educational technology and language pedagogy by giving practical insights into building successful and engaging language learning interventions in immersive virtual worlds. Educators and instructional designers can construct individualized treatments to improve language competence and communication skills in corporate settings by harnessing VR technology's motivational benefits and taking into account the cognitive demands of language learning tasks. Moving forward, further study should look into other aspects that influence learning motivation and cognitive load in VR language learning settings, such as learner characteristics and immersive learning design. By advancing the understanding of the mechanics underpinning VR-based language acquisition, they may further optimize instructional techniques and contribute to the creation of novel approaches to language education in the digital age.

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